# Mailers' Technical Advisory Committee (MTAC)

## Focus Sessions

January 12, 2022

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# Agenda

## Letters
- **Undocumented Over 45 Days Error Purge**
- **Automate Permit Balance Look-Up**
- **Mail in Measurement**
- **MSSC Call Issues/Metrics**

## Packages
- **Clarify Non-Standard Sizes**
- **Nesting Requirements**
- **Zone Changes**

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## Flats
- **Redirects (verbal redirect versus MDF in FAST)**
- **Statements Stuck in PMT Status**
- **Update on Statement of Ownership Auto-Upload Issue**
- **Update on OCPI (Outbound Commercial Provider Initiative)**
- **Update on Missing Flag on Consolidated Payment Request**
- **Update on Hiding Permit Accounts that are Canceled or Closed**

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# LETTERS

## Current Manual Error Removal Process

- Only performed for Seamless CRIDs that exceeded the assessment threshold for undocumented pieces

- Undocumented errors removed when barcodes could be matched to eDoc older than 45 days from the scan date

- DR run once prior to Scorecard being locked and assessments generated for previous month activity

- Impacted mailers were notified  via generic e-mail from HQ Mail Entry mailbox

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# Enhanced Automated Error Removal Process – 1/23/2022

- Performed for ==all== Seamless CRIDs regardless of threshold status
- Undocumented errors removed when barcodes could be matched to eDoc older than 45 days from the scan date
- Error removal process is performed ==daily== and will update Scorecard the following day
- Mailers using IV-MQD should identified error removal by leveraging the "Error Deactivation" indicator in their MQD Undocumented feeds
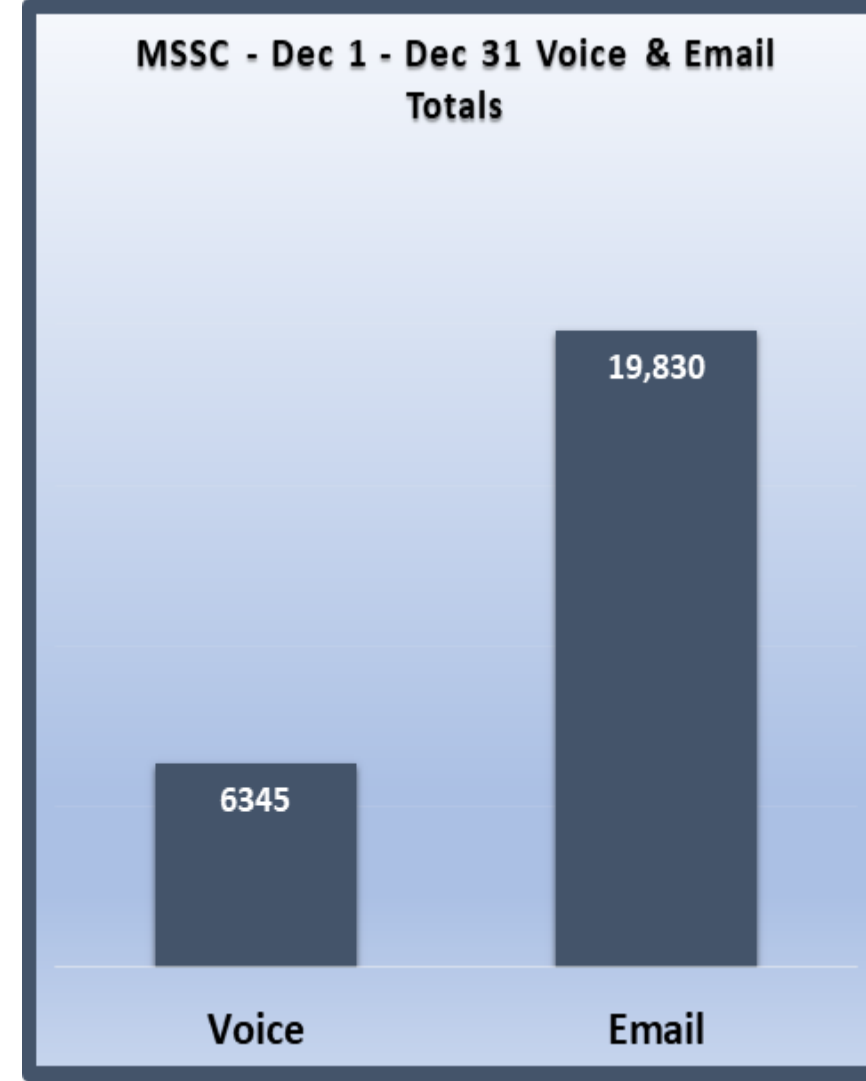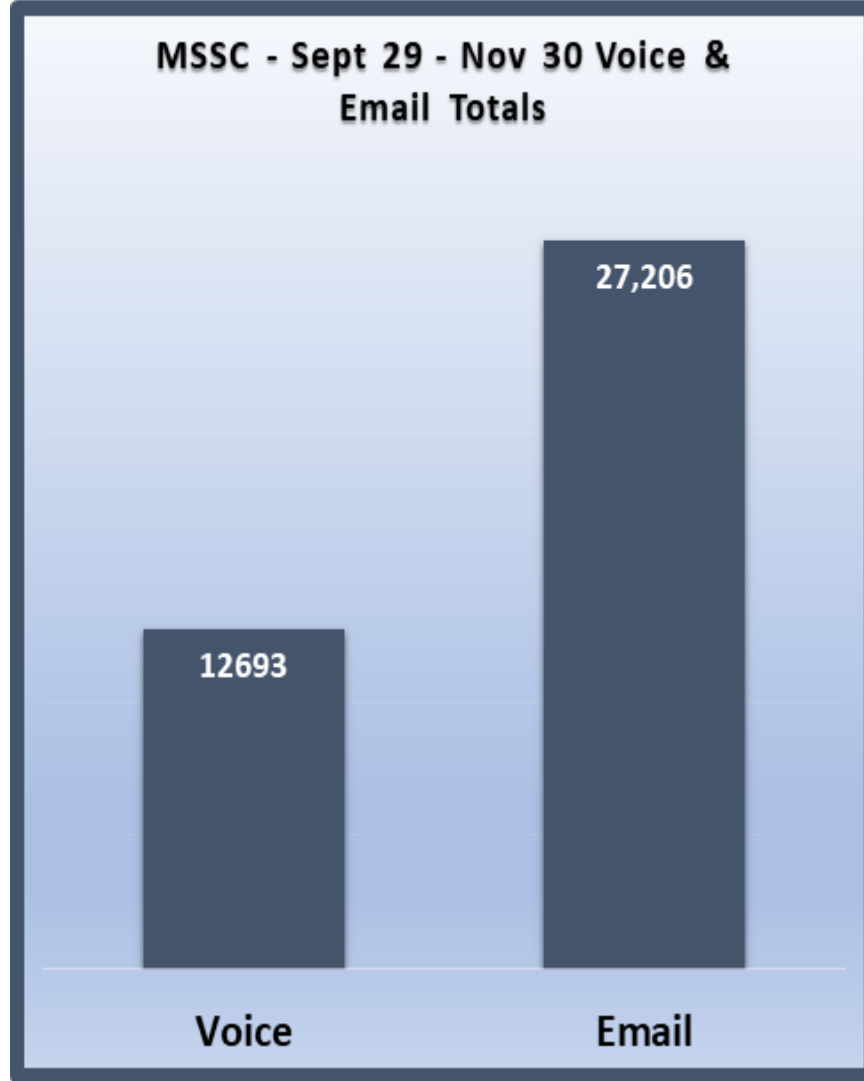
## Mail In Measurement Relationship to Mailer Scorecard

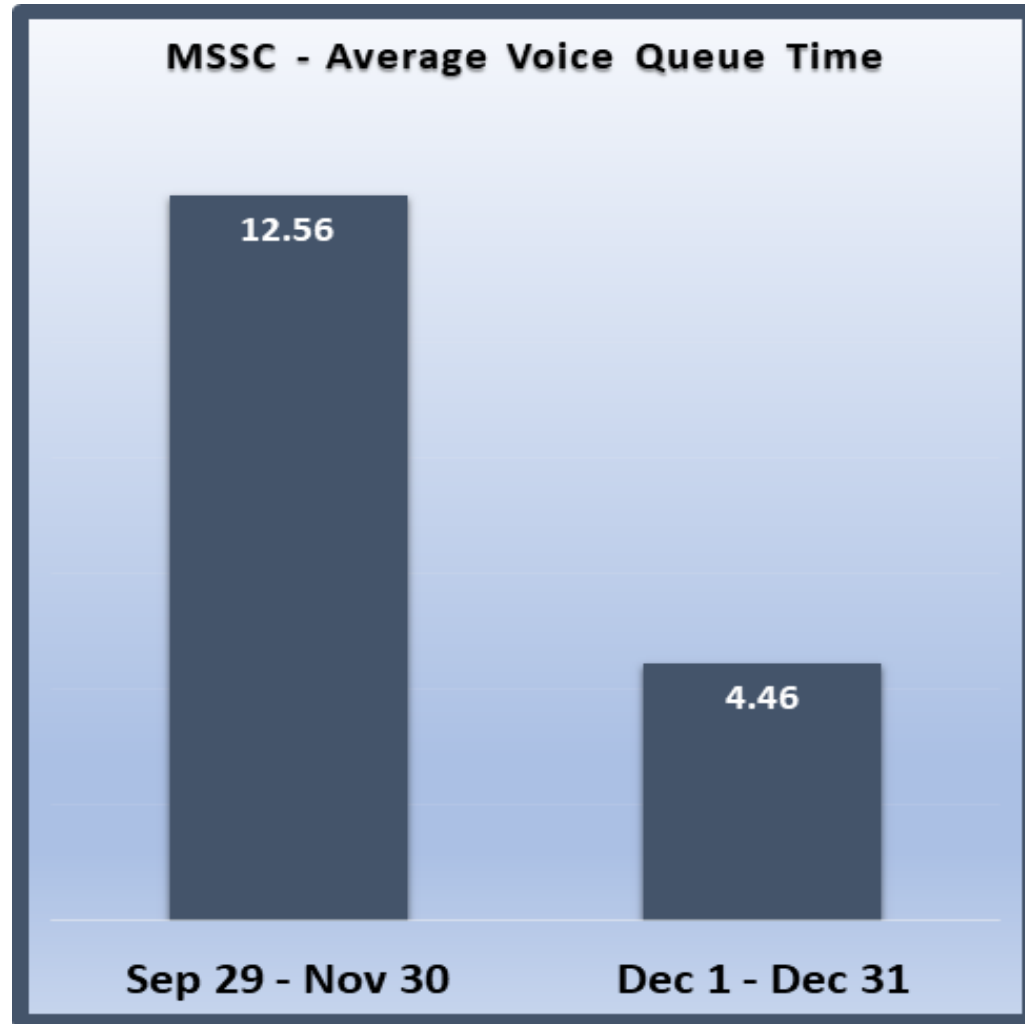- Mail excluded from measurement does not directly impact the Mailer Scorecard
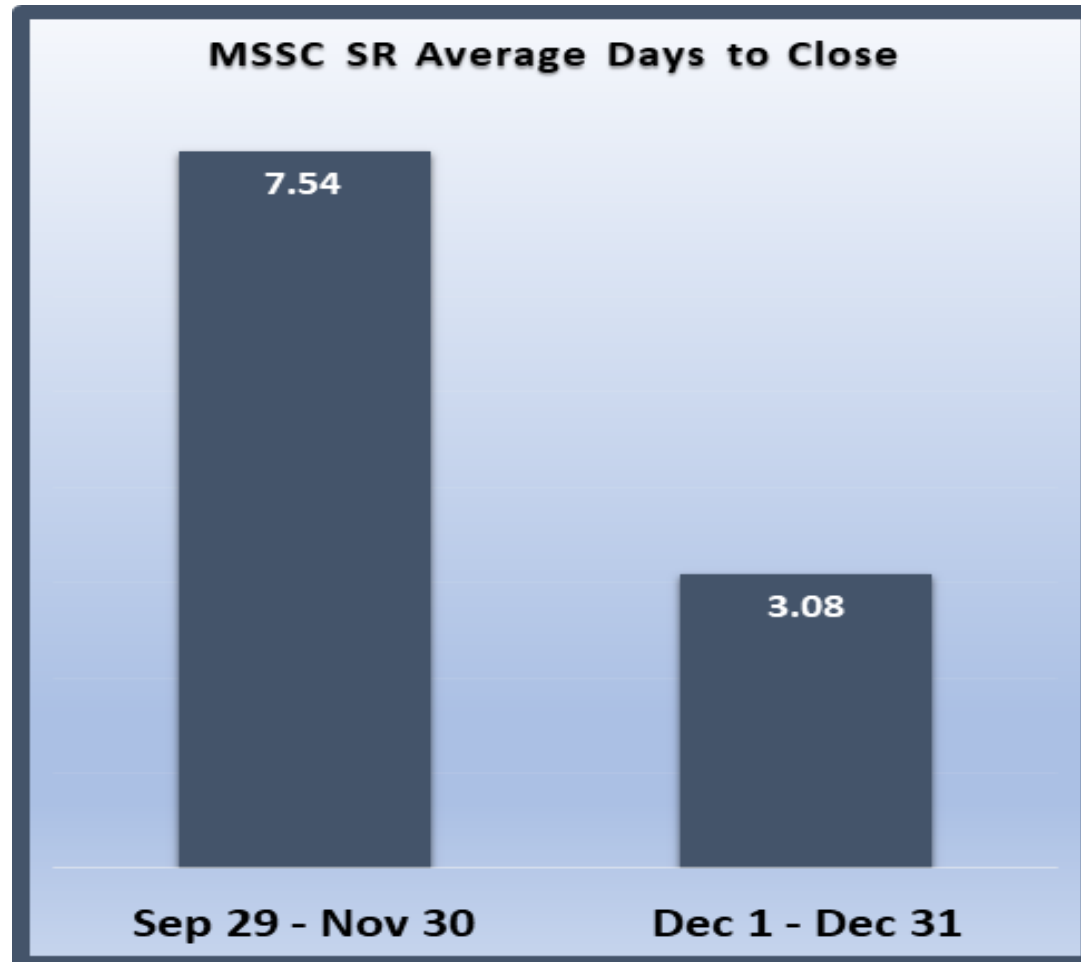
## Permit Balance Look-up

- Can process be automated?

# FY 22 MSSC Metrics



MSSC - Sept 29 - Nov 30 Voice & Email Totals

Voice: 12693
Email: 27,206

MSSC - Dec 1 - Dec 31 Voice & Email Totals

Voice: 6345
Email: 19,830

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# FY 22 MSSC Metrics

# FY 22 MSSC Metrics



MSSC SR Average Days to Close

| Sep 29 - Nov 30 | Dec 1 - Dec 31 |
|---|---|
| 7.54 | 3.08 |

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# PACKAGES

**Length** is the longest dimension

**Width** is the second-longest dimension

**Height** is the shortest dimension

**Non-Standard fee applies to:**

Packages with manifest **length >22" and < /= 30"**
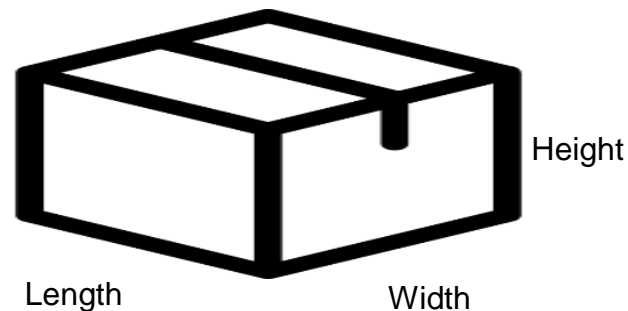Packages with manifest **length >30"**
Packages with manifest **cubic volume (LxWxH) > 3,456 in³**
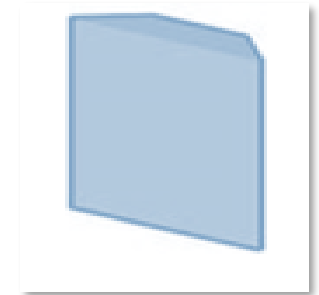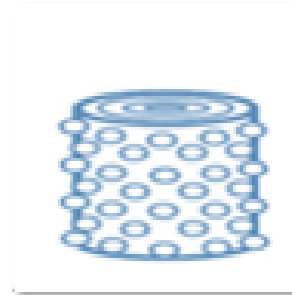
**Non-Compliance fee applies to:**

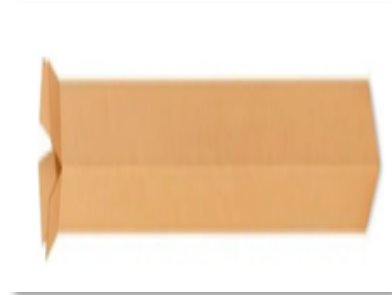Packages with no manifest data provided and captured **length > 22" or volume (LxWxH) > 1,728 in³**
Packages with inaccurate manifest data and captured **length > 22" or volume (LxWxH) > 1,728 in³**

Height

Length        Width

(Rectangular)

$$\frac{L" \times W" \times H"}{1,728} = \text{cubic ft}$$

Mailers must provide dimensions when the package's cubic volume measures over one cubic foot (1,728 inches)

| EXAMPLE 1 | EXAMPLE 2 | EXAMPLE 3 | EXAMPLE 4 | EXAMPLE 5 | EXAMPLE 6 |
|---|---|---|---|---|---|
| A rectangular package that measures **23"x12"x12**", and has a cubic volume of 1.9 ft³ | A rectangular package that measures **32"x10"x10"** and has a cubic volume of 1.8 ft³ | A rectangular package that measures **23"x16"x16**" and has a cubic volume of **3.4 ft³** | A non-rectangular package that measures **31"x16"x16"** and has a cubic volume of **4.5 ft³** | A rectangular package that measures 16"x16"x16" and has a cubic volume of **2.3 ft³** | A non-rectangular package that measures 16"x12"x11" and has a cubic volume of 1.2 ft³ |
| **Non-Standard Fee**<br><br>**Length >22in** | **Non-Standard Fee**<br><br>**Length >30in** | **Non-Standard Fee**<br><br>**Length >22in**<br>**Cubic Volume > 2ft³** | **Non-Standard Fee**<br><br>**Length >30in**<br>**Cubic Volume > 2ft³** | **Non-Standard Fee**<br><br>**Cubic Volume > 2ft³** | **Non-Standard Fee**<br><br>**None** |

## These two proposals do not have a determined effective date

| Zone 10 |
| --- |
| • The USPS is considering a modification to the zone list by including Zone 10 as a new supported zone.  Zone 10 would be limited to competitive products, which include: Priority Mail Express, Priority Mail, USPS Retail Ground, First-Class Package Service, Parcel Return Service (full network), and Parcel Select Ground. |

| Zone Modernization |
| --- |
| • The USPS is considering a modification to current zone calculation for competitive products.  The current method uses one Zone Chart Matrix to calculate zones for competitive and market dominant products by using a 3-Digit origin SCF to 3-Digit destinating SCF ZIP Code mapping to calculate zones.  The proposed structure will consist of two sets of zone data: one for market dominant products and the other for competitive products.  The zone structure for market dominant will continue to use a 3-Digit ZIP Code origin to 3-Digit ZIP Code destination mapping. For competitive products, the zone mapping would be based on 3-Digit ZIP Code origin to 5-Digit ZIP Code destination. |

## Container Nesting via Electronic Files

### Provides:
- Visibility for packages traveling in containers
  - Earlier in package delivery lifecycle
  - While moving through the USPS Network
- Chain of custody and start-the-clock
- Integration with new features, technology, innovations

### Start with Open and Distribute shipments
- Calendar Year 2022, TBD
- Include access to features
  - Expected Delivery (ExD™)
  - Faster extract cycles

# FLATS

## Verbal Redirect versus MDF in FAST

**Two verbal redirects during Peak Season addressed by Processing & Delivery**

- DDU Northville, MI 48167 to Farmington Hills MI DDU
- Lehigh Valley PA SCF, 26 pallets of 5-digit SCF discount mail to Northampton PA DDU

**All Emergency Redirects should be entered in the Mail Direction Errata File.**

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- **Issue**: PostalOne! postage statements paid for via EPS account encountered "Stuck in Payment" issues, where eInduction containers were not timely marked as paid; resulting in rejection at Mail Entry/Acceptance.

- **Root Cause**: Two areas were identified and improved upon to resolve this issue 1) Hardware capacity to handle burst transactions and 2) Database performance.

- **Resolution & Monitoring**: Recent PMT issues were resolved by increasing Hardware capacity and improving database performance. Enhanced level of monitoring has been implemented to ensure action as needed.

- **Future/On-Going**: Continue to monitor and in the event the issue reoccurs, we will communicate to the mailers in a timely manner via Industry Alerts.

## Statement of Ownership Auto-Upload Issue

- The Statement of Ownership submission process was updated to display the correct publication name consistently across all pages of the form. Available January 9, 2022.

## Update on Missing Flag on Consolidated Payment Request

- ALM was opened (ALM 14889) and will be updated once it is scheduled.

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# Hiding Permit Accounts that are Canceled or Closed

- CR 1733 is planned for 4/3/22 as part of release EPS 4.6.0.0

# Update on OCPI (Outbound Commercial Provider Initiative)

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